

**PREVIOUSLY
ACKNOWLEDGÉD**



**HOUSE OF DELEGATES
WEST VIRGINIA LEGISLATURE**

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November 24, 2009

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W VA PUBLIC SERVICE
COMMISSION
SECRETARY'S OFFICE

Lisa L. Wansley, Esq.
Public Service Commission of West Virginia
201 Brooks Street
Charleston, West Virginia 25323

Dear Ms. Wansley,

09-0871-T-PC

Thank you for your letter dated November 10, 2009. As I continue to learn information concerning the Verizon/Frontier deal, I become more concerned that it is not in the best interest of the West Virginia consumer. I was pleased to read that PSC staff has also recognized the many potential problems with the proposed sale and has arrived at the same conclusion.

Since my last correspondence with the Public Service Commission, it has come to my attention that there are currently many areas across the state where communication lines and conduits are in very poor condition. I have attached an email I received regarding a specific problem that has existed in the northern part of Harrison County for quite some time. I have also spoken with a number of folks along Route 19 between Clarksburg and West Milford and in the Salem areas of Harrison and Doddridge Counties affirming that they experience very similar types of problems.

Verizon's customers pay lofty rates in West Virginia in anticipation of receiving high-quality service. It is my hope that Verizon will be required to repair and maintain their equipment in accordance with the Public Service Commission's rules and regulations so that our citizens' dollars are not wasted on an inadequate product.

Sincerely,

Samuel J. Cann, Sr.
Delegate, 41st District

cc: Governor Manchin
Sandra Squire
Byron Harris
Elaine Harris
Communications Workers of America, Local 2011