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**HOUSE OF DELEGATES
WEST VIRGINIA LEGISLATURE**

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09-0871-T-PC

October 19, 2009

- Committees:
- Finance
 - Vice Chair,
 - Interstate Cooperation
 - Constitutional Revision
 - Industry & Labor/
 - Economic Development & Small Business
 - Agriculture
 - Natural Resources

Ms. Sandra Squire, Executive Secretary
WV Public Service Commission
201 Brooks Street
Charleston, WV 25301

Dear Ms. Squire:

Like so many other legislators and Verizon customers, I write to express my concern of possible PSC approval to transfer Verizon's local exchange and long distance business to Frontier Communications. I have listened to both sides of the argument and I'm unconvinced that Frontier actually has the financial resources available for long-term success and quality service. Too many questions of prior failures in other states have been raised to be ignored.

West Virginia still struggles to provide reliable service to many citizens much less modernize our network to include high-speed connectivity and broadband service at the level enjoyed by customers in other states. If there is any doubt that Frontier can meet or exceed modernization service expectations without making thousands of Verizon customer's worse off, I ask that the Public Service Commission not approve this sale.

The financial proof publicly offered by both Verizon and Frontier has been vague and does not offer the financial details needed to provide any level of confidence this sale will result in better service for a greater number of satisfied customers. The last thing any customer or citizen in West Virginia needs is for a PSC approved sale to result in service that takes customers backwards rather than forwards as we struggle to compete with service offered in other states. Thank you in advance for your consideration of my concerns.

Sincerely,

Delegate Nancy Guthrie
30th District - Kanawha County

RS