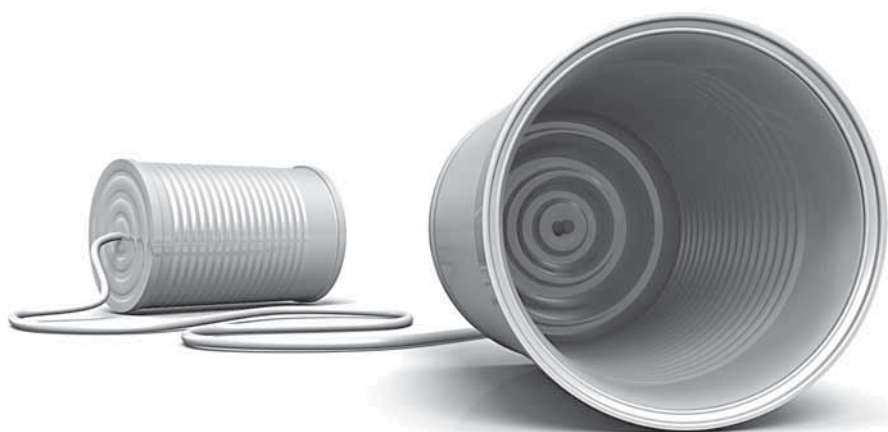


Is this the future for telephone customers in West Virginia?



Has Verizon really invested the needed funds in West Virginia's telephone network?

Has Verizon employed the technical workforce needed to repair and maintain West Virginia's telephone network?

In fact Verizon's technical workforce has shrunk significantly. All of this has led to telephone outages and overall poor service quality. And the situation is just getting worse.

If you have a complaint about Verizon's poor service quality—contact the Utility Complaint Hotline of the West Virginia Public Service Commission at 1-800-642-8544 and choose menu option #3 or visit www.psc.state.wv.us and click on Request for Assistance under E-file.

Let them know—enough is enough.



**A message from West Virginia members of
the Communications Workers of America**