

Congress of the United States
Washington, DC 20515

September 1, 2011

Mr. Lowell McAdam
President and Chief Executive Officer
Verizon Communications Inc.
140 West Street
New York, NY 10007

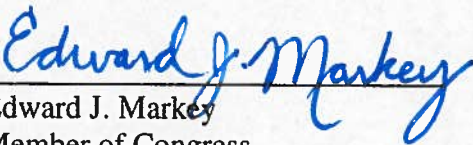
Dear Mr. McAdam:

We are writing concerning the ongoing contract negotiations with employees of Verizon. We are thankful that Verizon and the International Brotherhood of Electrical Workers/Communication Workers of America (IBEW/CWA) were able to agree to continue work under the expired contract. Going forward, we are hopeful that Verizon and the International Brotherhood of Electrical Workers/Communication Workers of America (IBEW/CWA) can reach an agreement on a contract that is mutually beneficial to both the company and its employees.

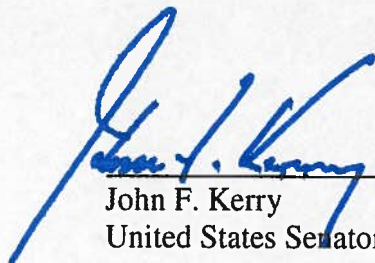
Verizon has a strong reputation in Massachusetts for its commitment to our communities, customers, and their employees. In past years, the company has worked through the collective bargaining process to ensure that workers are provided fair wages, benefits and job security. Verizon should be proud of its record, and it is our sincere hope that the company can work with employees to maintain these standards.

We ask that both parties continue to engage in an open dialogue and negotiate in good faith to provide a fair, new contract for Verizon workers. If our delegation can be helpful in any way during this process, please do not hesitate to have a member of your staff contact Brendan Sullivan (Senator Kerry) at 617-565-8519 or Mark Gallagher (U.S. Rep. Markey) at 781-396-2900.

Sincerely,



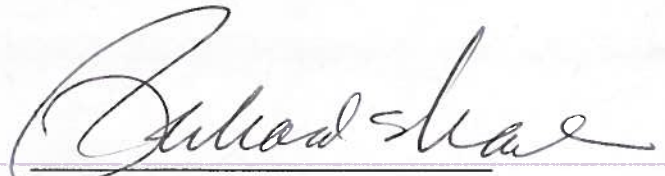
Edward J. Markey
Member of Congress



John F. Kerry
United States Senator



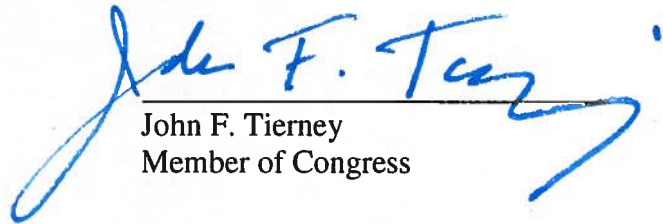
Barney Frank
Member of Congress



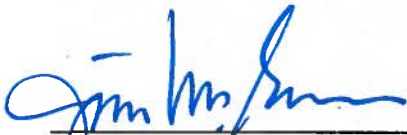
Richard E. Neal
Member of Congress



John W. Olver
Member of Congress



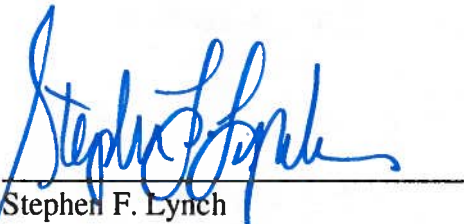
John F. Tierney
Member of Congress



James P. McGovern
Member of Congress



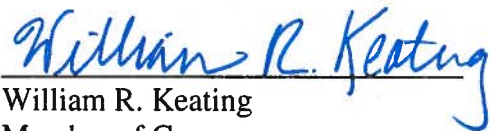
Michael E. Capuano
Member of Congress



Stephen F. Lynch
Member of Congress



Niki Tsongas
Member of Congress



William R. Keating
Member of Congress