

Congress of the United States
House of Representatives
Washington, DC 20515-0801

August 19, 2011

Mr. Lowell C. McAdam
President and Chief Executive Officer
Verizon Communications
140 West Street
New York, NY 10007

Dear Mr. McAdam:

I am writing to urge a swift and fair resolution to the current impasse between Verizon and the two unions representing some 45,000 wireline workers, including over 500 workers in Delaware.

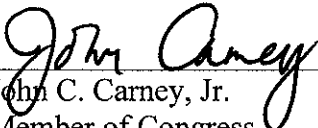
Without question, Verizon is an industry leader, providing vital communications services to businesses and families throughout the country. The company is also a community leader, particularly in Delaware, where the Verizon Foundation partners with organizations like the Metropolitan Wilmington Urban League and Christiana Care. This call to service extends to Verizon's Delaware employees, who generously donate their time to enrich our communities.

It is in this spirit of leadership that I urge you and your colleagues to come to the bargaining table resolved to complete contract negotiations in a manner fair to all parties. The ongoing workforce disruption from Virginia to Massachusetts is rather significant; tens of thousands of families are putting their livelihoods on the line. Given the current job market and rising costs of basic necessities like health care, it is in everyone's best interest to conclude negotiations as quickly as possible. Let's get these employees back to work and restore the level of customer service my constituents in Delaware have come to expect from Verizon.

Verizon should take all reasonable measures possible to retain decent middle-class jobs here in the U.S. While the business model may be shifting more toward wireless sector, landline employees still provide valuable services for both wireless and FiOS and they should not be expected to bear a disproportionate burden in terms of cuts to benefits or compensation.

Thank you for your consideration of this request. I look forward to continuing to work with you and your counterparts in Delaware to improve telecommunications infrastructure and services and with that – help build a strong American economy.

Sincerely,



John C. Carney, Jr.
Member of Congress

Cc: Mr. William R. Allan, President, Verizon Delaware